

July 2012

Agreement for Road Maintenance Works in the CBD

Regular road and footpath maintenance is essential in ensuring that vehicle and pedestrian access throughout the CBD can continue safely and effectively. Whilst this work is essential, those carrying out maintenance in the CBD need to consider the impact that their activities have on surrounding businesses and other stakeholders and take all practicable steps to minimise this impact.

The following agreement between the Auckland Road Maintenance Alliance (ARMA) and Heart of the City (HOTCity) sets out how ARMA will deliver its maintenance work in the CBD.

Our Commitment

The Auckland Road Maintenance Alliance (ARMA) is committed to delivering its work with minimal disruption to surrounding businesses, residents and commuters. We will realise this commitment by:

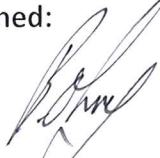
- Issuing timely and accurate communications about work.
 - For work with no road closures, and a construction time of less than three days, at least 48-hours notice will be given to affected businesses.
 - For work with no road closures, and a construction time of more than three days, at least one weeks notice will be given.
 - For work involving a minor road closure, with a construction time of less than three days, at least two weeks notice will be given.
 - For work involving a road closure, with a construction time of more than three days, at least three weeks notice will be given. This would also involve a considerable amount of liaison with affected businesses and HOTCity.
 - Advanced notification for emergency / reactive work may not always be possible. In this instance, our staff will endeavour to visit / contact shops in the immediate vicinity and provide them with details of our work.
- Promoting dialogue with affected parties.
 - All affected stakeholders will be provided with the phone number of the construction manager so any issue or queries can be answered quickly.
 - We will aim to mitigate stakeholder issues as best we can.
- Timing of physical works.

- Whenever possible, in areas of business, ARMA will schedule its work outside of peak business hours, these being: Monday to Friday, 9am to 5pm.
- When working outside of food premises, we will endeavour to coordinate lunch breaks, so as to not disrupt peak lunchtime flows.
- We recognise that as a 24-hour city, businesses (accommodation providers, bars, restaurants, etc) and residents may be affected by work outside of peak hours. We will liaise with those affected prior to our work commencing.
- Maintaining pedestrian access to businesses and apartments at all times.
- Providing alternative parking when access to leased /owned car parks is restricted.
 - When ARMA works prevent car park leaseholders / owners from accessing their off-street parking spots, we will either provide complimentary exit passes to nearby parking buildings or reimburse those affected for the cost of alternative parking.
- Mitigating noise from our works.
 - 'Noisy' activities (rock breaking, saw cutting, milling, plate compacting, etc) will be completed by 10.30pm, and start no earlier than 8am in residential and accommodation areas.
 - If 'noisy' activities are carried out in front of businesses during peak hours then sound shielding will be used whenever possible.
 - All activities will comply with the noise guidelines outlined in section 16 of the Resource Management Act.
- Maintaining delivery access.
 - Access for delivery vehicles will be made possible by liaising with the ARMA project manager. Specific times may have to be scheduled to make this possible.
- Working with HOTCity to identify 'ideal' times for work when developing our yearly forward works programmes.

ARMA welcomes an ongoing dialogue with Heart of the City and we are committed to working with them to help mitigate the impact of our works. As such, ARMA will provide HOTCity with their forward works program and liaise with them about mitigating the impact of our work in the CBD.

Date: 27 July 2012

Signed:

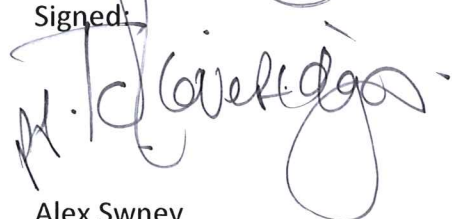


Brett O'Leary

Auckland Road Maintenance Alliance (ARMA)

Date: 27 July 2012

Signed:



Alex Swney

HOTCity