

Dear High Street Businesses

Auckland Transport is making nine designated car park spaces available for trade and service vehicles in Victoria Street Car Park ('VCP') from 16 October 2019 onwards. This initiative is to support the pilot project by Auckland Council to improve High Street to reflect the growing and changing community in the city centre. We invite you to share this information with your trade and service providers, if they are looking for parking in and around the High Street area.

The nine car park spaces will be available on the Ground Level and at this stage, are on a first come first served basis. We will continue to monitor usage and we will make adjustments as necessary. Please see the attached PDF map for the location of the spaces.

Please note that the Ground Level in VCP has a vehicle height restriction of 2m.

The VCP has been recently fitted with a licence plate recognition (LPR) system, that reads the vehicle's licence plate number to enter and exit the car park. You no longer need to take a ticket.

There are two payment methods available at VCP:

**Option 1 - Pay with AT Park**

With AT Park you can pay for parking using the AT Park App. This is available for both iOS and Android devices. You can update and manage your account details online, including setting parking reminders, adding multiple vehicles, and having access to all your parking transactions and tax invoices.

How to use AT Park to pay in VCP:

1. You do not need to start a parking session
2. When you enter the car park your licence plate number and time of entry will be recorded
3. When you are ready to leave the car park, open the AT Park app, enter the Area ID 100314 and select Pay
4. Once you have paid, you have 15 minutes to leave the car park.

## **Option 2 - Pay at the machine**

VCP has payment machines on Level 1, at the two High Street pedestrian entries. Machines accept EFTPOS, and credit and debit cards, including PayWave. There is a machine that accepts cash at only one entry.

### How to use payment machine

1. When you enter the car park your licence plate number and time of entry will be recorded
2. Pay at the machine before returning to your car
3. Follow instructions on the machine, including entering your licence plate number
4. The parking fee will be calculated from the time you entered the car park
5. Scan your voucher, if you have one
6. Once you have paid, you have 15 minutes to leave the car park

For further information please refer to our website - [Victoria St Car Park](#)

Regards,

Auckland Transport

## VICTORIA STREET CAR PARK

