

# SUPPORTING A SAFE CITY CENTRE



## CITYWATCH

CityWatch, a partnership between Auckland Council and Heart of the City, supports a safe and inviting city centre. The on-street CityWatch team can help address issues such as obstruction to businesses and public spaces, anti-social behaviour as well as monitoring busking, outdoor trading, illegal dumping and damage to public assets.

If someone is causing nuisance or acting inappropriately in a public place, call **Auckland Council on 09 301 0101** to log a job for CityWatch to attend.  
**For more serious concerns, call 111.**

### City Watch operate:

Monday to Thursday 6am – 7pm  
Friday 6am – 10pm  
Saturday 8am – 10pm  
Sunday 8am – 6pm.

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## POLICE: CRIME PREVENTION

The NZ Police aim to prevent crime before it happens, ultimately making Auckland city centre a safer and better place to live, work and visit. Crime prevention programmes include StoreWatch. Police also provide advice to businesses on how to prevent crime, retail theft and increase safety. Their active policing includes on-street presence in the city centre. They also work alongside the CityWatch team to support a safe city centre.

Heart of the city can facilitate safety specific enquiries from business.

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## STOREWATCH

StoreWatch, a communication network of 150+ businesses and the NZ Police, aims to reduce and prevent retail theft in the city centre. The network shares critical information, including suspicious behaviour and shoplifting incidents. This information helps police make arrests and grows awareness and a sense of community between participating businesses.

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## TRESPASS

Businesses can verbally trespass or issue a written trespass notice to anyone who is not wanted in their store. CCTV images or mobile pictures of the person including date, time and reason for trespass is useful as it can be used as evidence. For more information on Trespass Authorities, please visit - [www.police.govt.nz/advice/personal-community/trespass-notice](http://www.police.govt.nz/advice/personal-community/trespass-notice)

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To join StoreWatch, enquire about Police support or more information on trespassing or general safety, please call Sarah Hamilton-Hibbard at Heart of the City on **09 379 8000** or email [sarahh@hotcity.co.nz](mailto:sarahh@hotcity.co.nz)

For more information on safety, visit [hotcity.co.nz/safety](http://hotcity.co.nz/safety)