



## SUPPORT FOR CITY CENTRE BUSINESSES

A number of programmes are available to provide guidance and support. Here's our latest summary of the most relevant support for city centre businesses, including the opportunity for funded business mentors for 12 months and how to access the Tourism Transitions Fund.

### FULLY-FUNDED INDIVIDUALISED ADVICE FOR YOUR BUSINESS

#### **Tourism Transitions Fund: Up to \$5,000 value of expert advice**

For businesses with under 100 FTEs, in areas like marketing, finance, HR and well-being and hibernation, through the Regional Business Partner Network. Available to tourism businesses and city centre businesses that have experienced a loss in trade due to lack of tourists.

Would you like a dedicated one to one visit to discuss the opportunities for your business?

Apply via RBP

[regionalbusinesspartners.co.nz/](http://regionalbusinesspartners.co.nz/)

Register at [hotcity.co.nz/rbp](http://hotcity.co.nz/rbp) or contact William Keung directly:

m: 0274 908 501

e: [william@werkits.com](mailto:william@werkits.com)

#### **Funded Business Mentors for 12 months.**

In partnership with [Business Mentors NZ](http://BusinessMentorsNZ.com), Heart of the City is making available the opportunity for a limited number of city centre businesses to access a business mentor for a 12month period.

This service provides up to 12 months of confidential one on one support for small business owners who want to grow or need help to solve specific business challenges.

Register at:

[businessmentors.org.nz/small-business-mentoring](http://businessmentors.org.nz/small-business-mentoring)

Complete the sign-up form until payment is requested and then email [bmnz@bmnz.org.nz](mailto:bmnz@bmnz.org.nz) noting you are a Heart of the City business.

0800 209 209

### ADVICE LINES

#### **Trading at different alert levels, contact tracing, visas, employment, leases and more**

The official COVID-19 advice from central government

[business.govt.nz/covid-19](http://business.govt.nz/covid-19)

Call 0508 377 388 for questions

#### **Business information and support**

Information and advice to help manage your business through COVID-19, including financial support available

COVID-19 business helpline

Call 0800 500 362 for support

### OTHER RESOURCES

#### **Business continuity planning**

Simple downloadable templates and planning resources

[aucklandemergencymanagement.org.nz/work-ready](http://aucklandemergencymanagement.org.nz/work-ready)

<p><b>Business recruitment support</b> MSD offer a range of recruitment and employment support for businesses wanting to employ job seekers and apprentices</p>	<p>See a summary of programmes here <a href="http://workandincome.govt.nz/employers/subsidies-training-and-other-help">workandincome.govt.nz/employers/subsidies-training-and-other-help</a></p>
<p><b>Free accessibility assessments</b> Be. Lab's free online self-assessment tool helps any business to understand how accessible it is right now and work towards improvements.</p>	<p><a href="http://belab.co.nz/accessibility-assessment">belab.co.nz/accessibility-assessment</a></p>
<p><b>Business recruitment support</b> MSD offer a range of recruitment and employment support for businesses wanting to employ job seekers and apprentices</p>	<p>See a summary of programmes here <a href="http://workandincome.govt.nz/employers/subsidies-training-and-other-help">workandincome.govt.nz/employers/subsidies-training-and-other-help</a></p>
<p><b>Outdoor dining</b> Free licence extensions for the period of lockdown</p>	<p>For more information visit <a href="http://hotcity.co.nz/outdoor-space">hotcity.co.nz/outdoor-space</a></p>

## FINANCIAL SUPPORT

<p><b>Tax Relief and Small Business Loans</b> Options that may assist with cashflow</p>	<p><a href="http://ird.govt.nz/covid-19/business-and-organisations">ird.govt.nz/covid-19/business-and-organisations</a></p>
<p><b>Commercial lease dispute services</b> Subsidised and streamlined arbitration and mediation services to help commercial tenants and landlords of small to medium businesses reach agreement about rent arrangements for lockdown periods</p>	<p>More detail at <a href="http://justice.govt.nz/tribunals/covid-19-commercial-lease-dispute-services/">justice.govt.nz/tribunals/covid-19-commercial-lease-dispute-services/</a></p>
<p><b>Other financial support</b> Options available through Government and banks</p>	<p>More detail at <a href="http://hotcity.co.nz/covid-19">hotcity.co.nz/covid-19</a></p>

## WE'RE HERE TO HELP

You'll find more details about business support and information at [hotcity.co.nz/covid-19](http://hotcity.co.nz/covid-19)

If you have any questions or need help in finding more information, call us on **09 379 8000** or email [info@hotcity.co.nz](mailto:info@hotcity.co.nz)

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