

9 December 2020

## **We're making improvements to the local power supply.**

Vector owns and operates networks that distribute electricity and gas across the greater Auckland region. We are constantly working to ensure the safety and reliability of our networks.

We are writing to let you know about upcoming underground cable installation work we will be undertaking around your area to improve the reliability of power in the area.

The purpose of this letter is to provide you with more information about this work, including details around how it could potentially impact you, in line with your property's proximity to the work site.

Careful consideration has been given to the planning and scheduling of these works, we aim to balance the impact on residential and commercial customers while working with other service providers like traffic management.

### **Scope of works:**

The work will be carried out in two phases from along Customs Street East and Commerce Street into Galway Street. Please see the maps on the reverse side for more information.

The first phase will be the duct installation work for the cables, scheduled between **Saturday 26 December 2020 until Sunday 17 January 2021**.

In order to minimise disruption and to ensure the smooth flow of traffic and pedestrian access to properties, traffic management will be in place at all times (including traffic marshals onsite).

The second phase will be the installation of the new cables in the ducts and is expected to be completed between **April and September 2021**. We will update you regarding this closer to the time.

During the works period in the first phase, there will be:

**Some excavation work** in the roadway which will be barriered off for safety. Where required, noise mats will be used to reduce noise from the construction equipment.

**Pedestrian access** – footpaths will be kept open, however, there may be some instances when pedestrians may be diverted around the work site. Traffic marshals will be available to assist as needed.

**Power outages** – the planned work should not disrupt your power supply. In the unlikely event that a planned power outage is required, we will notify you in advance.

We thank you in advance for your patience and co-operation while we get this improvement work done.

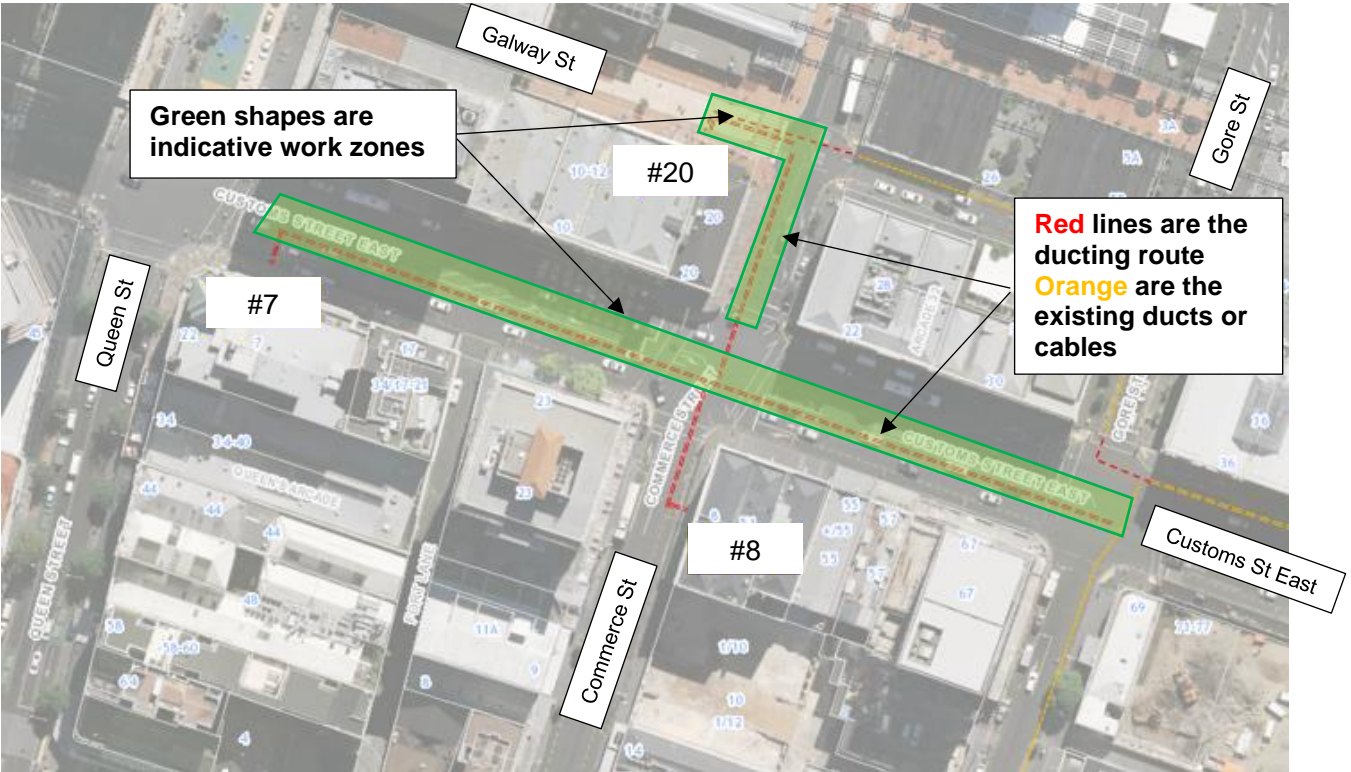
If you have any questions regarding this upcoming work, there will be a contractor liaison you can talk to. Please contact:

Dean Jenkins: 021 329 832 [dean@sgc.co.nz](mailto:dean@sgc.co.nz)

Lisa Jenkins: 021 329 982 [lisa@sgc.co.nz](mailto:lisa@sgc.co.nz)

Kind regards,  
Vector Customer Service Team

Site set out – from 26<sup>th</sup> Dec 2020 to approx 7<sup>th</sup> Jan 2021



Site set out – from approx 7<sup>th</sup> Jan to 17<sup>th</sup> Jan 2021

