

SUPPORT FOR CITY CENTRE BUSINESSES

A number of programmes are available to provide support and guidance. Here's our latest summary of the most relevant support for city centre businesses, including financial support in the case of further Covid-19 Alert Level changes and individualised advice for your business.

You'll find more details about business support and information at hotcity.co.nz/covid-19

We are here to help - if you have any questions or need help in finding more information, call us on **09 379 8000** or email info@hotcity.co.nz

FINANCIAL SUPPORT

Wage Subsidy

Supports employers to pay their employees when they are impacted by an Alert Level setting of 3/4 for 7 days or more, with at least 40% downturn over 7 days

More detail and apply at workandincome.govt.nz/covid-19/wage-subsidy

Resurgence support payment

Support to aid meeting one-off costs or impacts to cashflow when Alert Levels change. Firms that experience a 30% drop in revenue over a 7-day period will be eligible

More detail and apply at ird.govt.nz/rsp

Tax Relief and Small Business Loans

Options that may assist with cashflow

Information at ird.govt.nz/covid-19/business-and-organisations

Other financial support

Options available through Government and banks

More detail at hotcity.co.nz/covid-19

FULLY-FUNDED INDIVIDUALISED ADVICE FOR YOUR BUSINESS

Tourism Transitions Fund: Up to \$5,000 value of expert advice

For businesses with under 100 FTEs, in areas like marketing, finance, HR and well-being and hibernation, through the Regional Business Partner Network. Available to tourism businesses and city centre businesses that have experienced a loss in trade due to lack of tourists.

Apply via RBP regionalbusinesspartners.co.nz/
Or contact us at info@hotcity.co.nz to discuss how this could work for you in more detail.

Funded Business Mentors for 12 months.

In partnership with [Business Mentors NZ](https://businessmentors.nz/), Heart of the City is making available the opportunity for a limited number of city centre businesses to access a business mentor for a 12month period.

Register at: businessmentors.org.nz/small-business-mentoring
Complete the sign-up form until payment is requested and then email

This service provides up to 12 months of confidential one on one support for small business owners who want to grow or need help to solve specific business challenges.

bmnz@bmnz.org.nz noting you are a Heart of the City business.
0800 209 209

ADVICE LINES

Trading at different alert levels, contact tracing, visas, employment, leases and more

The official COVID-19 advice from central government

business.govt.nz/covid-19

Call 0508 377 388 for questions

Business information and support

Information and advice to help manage your business through COVID-19, including financial support available

COVID-19 business helpline

Call 0800 500 362 for support

OTHER RESOURCES

Business continuity planning

Simple downloadable templates and planning resources

aucklandemergencymanagement.org.nz/work-ready

Mental health support

A range of services are available – including:

- The free 1737 helpline connecting you to mental health support from a trained counsellor
- Clearhead, an online mental health and wellbeing service that Heart of the City businesses are able to use free of charge

Call or text 1737 free at any time

Sign up at hotcity.clearhead.org.nz

Free accessibility assessments

Be. Lab's free online self-assessment tool helps any business to understand how accessible it is right now and work towards improvements.

belab.co.nz/accessibility-assessment

Business recruitment support

MSD offer a range of recruitment and employment support for businesses wanting to employ job seekers and apprentices

See a summary of programmes here workandincome.govt.nz/employers/subsidies-training-and-other-help

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