



## SUPPORT FOR CITY CENTRE BUSINESSES

Several programmes are available to provide support and guidance. Here's our latest summary of the most relevant support for city centre businesses, including financial support in the case of further Covid-19 Alert Level changes and individualised advice for your business.

You'll find more details about business support and information at [hotcity.co.nz/covid-19](https://hotcity.co.nz/covid-19)

We are here to help - if you have any questions or need help in finding more information, call us on 09 379 8000 or email [info@hotcity.co.nz](mailto:info@hotcity.co.nz)

### FINANCIAL SUPPORT

#### Wage Subsidy

Supports employers to pay their employees when they are impacted by an Alert Level setting of 3/4 for 14 days or more, with at least 40% downturn over 14 days. Businesses with seasonal revenue must have at least 40% over the revenue test period compared to the same 14 consecutive days in 2020 or 2019 (the "seasonal comparator period"). They must also be able to show that the seasonal nature of the business makes, it harder to meet the 40% revenue decline using the default comparator period.

#### More detail and apply at

<https://www.ird.govt.nz/covid-19/business-and-organisations/employing-staff/financial-support>

#### Resurgence support payment

Support to aid meeting one-off costs or impacts to cashflow when Alert Levels change. Firms that experience a 30% drop in revenue over a 7-day period will be eligible

#### More detail and apply at

[ird.govt.nz/rsp](https://ird.govt.nz/rsp)

#### Tax Relief and Small Business Loans

Options that may assist with cashflow

#### Information at

[ird.govt.nz/covid-19/business-and-organisations](https://ird.govt.nz/covid-19/business-and-organisations)

#### Other financial support

Options available through Government and banks

#### More detail at

[hotcity.co.nz/covid-19](https://hotcity.co.nz/covid-19)

### FULLY FUNDED INDIVIDUALISED ADVICE FOR YOUR BUSINESS

#### Funded Business Mentors for 12 months.

In partnership with [Business Mentors NZ](https://businessmentors.nz), Heart of the City is making available the opportunity for a limited number of city centre businesses to access a business mentor for a 12 month period.

#### Register at:

[businessmentors.org.nz/small-business-mentoring](https://businessmentors.org.nz/small-business-mentoring)

Complete the sign-up form until payment is requested and then email [bmnz@bmnz.org.nz](mailto:bmnz@bmnz.org.nz) noting you are a Heart of the City business.

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This service provides up to 12 months of confidential one on one support for small business owners who want to grow or need help to solve specific business challenges.

0800 209 209

#### ADVICE LINES

**Trading at different alert levels, contact tracing, visas, employment, leases and more**

[business.govt.nz/covid-19](https://business.govt.nz/covid-19)

Call 0508 377 388 for questions

The official COVID-19 advice from central government

**Business information and support**

Information and advice to help manage your business through COVID-19, including financial support available

COVID-19 business helpline

Call 0800 500 362 for support

#### OTHER RESOURCES

**Business continuity planning**

Simple downloadable templates and planning resources

[aucklandemergencymanagement.org.nz/work-ready](https://aucklandemergencymanagement.org.nz/work-ready)

**Mental health support**

A range of services are available – including:

- The free 1737 helpline connecting you to mental health support from a trained counsellor
- Clearhead, an online mental health and wellbeing service that Heart of the City businesses can use free of charge.

Call or text 1737 free at any time

Sign up at

<https://www.clearhead.org.nz/>

**Business recruitment support**

MSD offer a range of recruitment and employment support for businesses wanting to employ job seekers and apprentices

See a summary of programmes here [workandincome.govt.nz/employers/subsidies-training-and-other-help](https://workandincome.govt.nz/employers/subsidies-training-and-other-help)

**Mandatory sign-ins**

All businesses are now required to maintain contract tracing records in line with the Covid-19 Response Act. Tracing is to be maintained at any alert level and the obligation will be on the person responsible for the place or gathering to make sure people can scan or sign in. Failure to do so will result in a fine varying between \$300 and \$1000.

[More information is available here.](#)

**Outdoor dining**

Free licence extensions for the period of lockdown

Contact Auckland Council Street Trading Team, 09 301 0101