

Victoria Street Carpark Loading and Servicing Parking Bays

Available today for you and your suppliers

Several parking spaces in the Victoria Street Carpark have been reserved for Loading and Servicing to pick up and drop off to all businesses in the surrounding area.

Free for up to 30 minutes, these car parks will make it easier for you and your suppliers to complete pickups and deliveries without wasting time or worrying about finding a suitable parking space.

Frequently Asked Questions (FAQs)

Where is the carpark located?

Entry is on 30 Kitchener Street (on the corner Victoria Street East and Kitchener Street). The exit is on High St (corner of Victoria Street and High Street).

Hot tip - the car park is a one-way system, meaning if you cannot find a suitable park once you arrive on the ground floor, you must leave the car park and re-enter again.

How do I get free parking for half an hour?

Do NOT go to the pay machine or use your AT Park App. Simply drive in through the entry point on Kitchener Street, and out through the exit on High Street within 30 minutes – the barrier arms will automatically let you in and out.

Where do I park?

There are 2 locations.

1. Level 6 (entry level) has 3 spaces (numbers 5, 6 and 7) in the right-hand-side corner.
2. The ground floor has approximately 7 spaces on the right-hand side from the exit barriers, and another 4 directly next to the glass doors.

Look out for '**P30 Loading & Servicing Vehicles only**' signs allocated to these parking spaces.

Am I guaranteed a park on the ground floor?

Parking is available on first come first served basis, we cannot guarantee a space. If no allocated spaces remain available, please use other casual parking spaces found on other floors.

What if I exceed 30 minutes?

The parking fee will be \$5 per hour (the standard hourly rate) which can be paid via AT Park App or at the pay machine. If you are parking after 6pm or on weekends, the off-peak rate is \$2 per hour.

What is the height restriction of the car park as I have a large delivery vehicle? –

The height restriction is 2000mm, and a width of 2570mm for both entry and exit points.

Will my deliveries or goods fit through your car park exit doorways?

We have 2 pedestrian-access doors on the ground floor (High Street level) that you must exit through. Both doors are 2100mm (H) x 850mm (W).

I am worried I may not be able to exit the building. Do you have an emergency contact if this happens?

Press the Intercom button near the barrier arm and the Parking Communications team will assist you.

When is the carpark open?

Monday to Friday 6am to 12am (midnight), Saturday 6am to 12:30am, Sunday and public holidays 6am to 12am (midnight). Closed Christmas Day and Good Friday

How long will this deal last?

We are trialling this with several businesses and delivery companies to understand the demand. If anything changes, we will provide advanced notice via physical notices placed in the relevant section of the carpark building.

Can I share this deal with my suppliers?

Absolutely! Feel free to share these FAQs with them so they have all the information they need to take up this offer.

